

**To:** Jason Meininger[Jason.Meininger@co.laplata.co.us]  
**Cc:** Dhieux, Joyel[Dhieux.Joyel@epa.gov]  
**From:** West, John  
**Sent:** Tue 8/11/2015 1:13:49 AM  
**Subject:** RE: Claims number contact

Just to make sure our field teams have the right number, what is the hotline number?

John West, PE CHMM PMP | Project Engineer | US EPA START Contractor |

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**From:** Jason Meininger [mailto:Jason.Meininger@co.laplata.co.us]  
**Sent:** Monday, August 10, 2015 7:01 PM  
**To:** West, John <John.West@WestonSolutions.com>  
**Cc:** Dhieux, Joyel (Dhieux.Joyel@epa.gov) <Dhieux.Joyel@epa.gov>  
**Subject:** RE: Claims number contact

Hi John,

Thanks for the heads up on the incorrect well test requests. Today all of the calls I've heard have been related to water well testing. The specific questing being asked is "Are you calling to have your well tested?". I did hear a couple of people indicate that they would need to contact the EPA online to file a claim.

I'll be here at the call center again tomorrow and will reiterate that requests for damages should be filed online via the EPA website.

As a reference point, we logged 106 requests for water well testing today.

If you need anything, please let me know. Jason

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**From:** West, John [John.West@WestonSolutions.com]  
**Sent:** Monday, August 10, 2015 6:08 PM  
**To:** Jason Meininger  
**Cc:** Dhieux, Joyel (Dhieux.Joyel@epa.gov)  
**Subject:** Claims number contact

Afternoon Jason,

There are a few residents that called into the call center and were placed on our list for sampling. When our field teams called them they said that they had called in about economic claims and they didn't want the property sampled. We wanted to know if there has been a claims number set up that we can give to residents like these? Thanks.

John West, PE CHMM PMP | Project Engineer | US EPA START Contractor |

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